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# PROJECT SUMMARY

## Exchange 2016 Setup and Migration from Exchange 2010

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*Date:* April 30, 2019

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## 1. Summary

Company Name commissioned LDLNET LLC to perform an implementation of Exchange 2016 into the client environment, migrate all mailboxes to the Exchange 2016 server, and decommission the Exchange 2010 messaging system.

The purpose of this report is to provide a detailed overview of the process that was completed to implement those tasks within the company's messaging environment. The work was completed on April 13, 2019 and was successfully implemented.

## 2. Overall Conclusions

LDLNET LLC implemented the new Messaging infrastructure internally. The process being implemented at this time will help the client with their upgrade from Small Business Server to a robust AD Environment with Exchange Messaging.

## 3. Implementation

**NOTE: All settings are set to the default unless otherwise specified below.**

### Procedural Objectives – Configure Exchange 2016

The following are the steps performed to complete the task:

1. Configure the Internet Send Connector for Exchange
  - a. Opened the properties of the Send Connector
  - b. Added Exchange 2016 "SERVER" as a sender to the connector
  - c. Set the Send size to Unlimited
2. Configure the Database Parameters for Exchange 2016
  - a. We renamed the DB to DB01.edb
  - b. We moved the DB to the final file path using the Move-Database cmdlet
  - c. We set the mailbox size limit to Unlimited
  - d. We set the deleted item retention to 60 days.
3. We set the Virtual Directories for the Exchange 2016 server
  - a. ECP: <https://remote.company.com/ecp>
  - b. EWS: <https://remote.company.com/EWS/Exchange.asmx>
  - c. MAPI: <https://remote.company.com/mapi>
  - d. ActiveSync: <https://remote.company.com/Microsoft-Server-ActiveSync>
  - e. OAB: <https://remote.company.com/OAB>

- f. OWA: <https://remote.company.com/owa>
- g. PowerShell: <https://remote.company.com/powershell>

4. Set the CAS server settings

- a. Set-ClientAccessServer Server -AutoDiscoverServiceInternalUri  
<https://remote.company.com/Autodiscover/Autodiscover.xml>
- b. Final Configuration

```

RunspaceId          : b0518f69-ae20-4601-8245-5139af2d46cd
Name                 : SERVER
Fqdn                 : Server.company.local
ClientAccessArray   :
OutlookAnywhereEnabled : True
AutoDiscoverServiceCN : Server
AutoDiscoverServiceClassName : ms-Exchange-AutoDiscover-Service
AutoDiscoverServiceInternalUri :
https://remote.company.com/Autodiscover/Autodiscover.xml
AutoDiscoverServiceGuid : 77378f46-2c66-4aa9-a6a6-3e7a48b19596
AutoDiscoverSiteScope : {Default-First-Site-Name}
AlternateServiceAccountConfiguration :
IsOutOfService      : False
Identity            : SERVER
IsValid             : True
ExchangeVersion     : 0.1 (8.0.535.0)
DistinguishedName   : CN=SERVER,CN=Servers,CN=Exchange Administrative
Group (FYDIBOHF23SPDLT),CN=Administrative Groups,CN=First
Organization,CN=Microsoft
Exchange,CN=Services,CN=Configuration,DC=company,DC=local
Guid                : 460dead4-bd30-4848-9fb2-dffabd1d3fad
ObjectCategory      : company.local/Configuration/Schema/ms-Exch-Exchange-
Server
ObjectClass         : {top, server, msExchExchangeServer}
WhenChanged         : 3/25/2019 10:18:48 PM
WhenCreated         : 3/25/2019 9:57:08 PM
WhenChangedUTC      : 3/26/2019 5:18:48 AM
WhenCreatedUTC      : 3/26/2019 4:57:08 AM
OrganizationId      :
Id                  : SERVER
OriginatingServer   : Server.company.local
ObjectState         : Unchanged
  
```

5. We next set the EWS NLB Bypass URL:

- a. Set-WebServicesVirtualDirectory -Identity "SERVER\EWS (Default Web Site)" -  
InternalNLBBypassUrl <https://server.company.local/ews/exchange.asmx>
- b. Final Configuration

```

RunspaceId          : b0518f69-ae20-4601-8245-5139af2d46cd
CertificateAuthentication :
InternalNLBBypassUrl   : https://server.company.local/ews/exchange.asmx
GzipLevel             : Low
MRSPProxyEnabled      : False
Name                  : EWS (Default Web Site)
InternalAuthenticationMethods : {Ntlm, WindowsIntegrated, WSSecurity, OAuth}
  
```

```

ExternalAuthenticationMethods : {Ntlm, WindowsIntegrated, WSSecurity, OAuth}
LiveIdNegotiateAuthentication :
WSSecurityAuthentication : True
LiveIdBasicAuthentication : False
BasicAuthentication : False
DigestAuthentication : False
WindowsAuthentication : True
OAuthAuthentication : True
AdfsAuthentication : False
MetabasePath : IIS://Server.company.local/W3SVC/1/ROOT/EWS
Path : C:\Program Files\Microsoft\Exchange
Server\V15\FrontEnd\HttpProxy\EWS
ExtendedProtectionTokenChecking : None
ExtendedProtectionFlags : {}
ExtendedProtectionSPNList : {}
AdminDisplayVersion : Version 15.1 (Build 1713.5)
Server : SERVER
InternalUrl : https://remote.company.com/EWS/Exchange.asmx
ExternalUrl : https://remote.company.com/EWS/Exchange.asmx
AdminDisplayName :
ExchangeVersion : 0.10 (14.0.100.0)
DistinguishedName : CN=EWS (Default Web
Site),CN=HTTP,CN=Protocols,CN=SERVER,CN=Servers,CN=Exchange
Administrative Group (FYDIBOHF23SPDLT),CN=Administrative
Groups,CN=First
Organization,CN=Microsoft
Exchange,CN=Services,CN=Configuration,DC=company,DC=local
Identity : SERVER\EWS (Default Web Site)
Guid : 8342f9a4-d4de-4b19-bf2b-3377392efc14
ObjectCategory : company.local/Configuration/Schema/ms-Exch-Web-Services-
Virtual-Directory
ObjectClass : {top, msExchVirtualDirectory,
msExchWebServicesVirtualDirectory}
WhenChanged : 4/12/2019 7:36:05 PM
WhenCreated : 3/25/2019 10:14:40 PM
WhenChangedUTC : 4/13/2019 2:36:05 AM
WhenCreatedUTC : 3/26/2019 5:14:40 AM
OrganizationId :
Id : SERVER\EWS (Default Web Site)
OriginatingServer : Server.company.local
IsValid : True
ObjectState : Changed

```

6. Set the Transport Configuration to Unlimited for Max Receive and Max Send Size
  - a. Set-TransportConfig -MaxReceiveSize Unlimited -MaxSendSize Unlimited
  - b. Final Configuration

```

AddressBookPolicyRoutingEnabled : False
AnonymousSenderToRecipientRatePerHour : 1800
ClearCategories : True
ConvertDisclaimerWrapperToEml : False
DSNConversionMode : UseExchangeDSNs
JournalArchivingEnabled : False
ExternalDelayDsnEnabled : True
ExternalDsnDefaultLanguage :
ExternalDsnLanguageDetectionEnabled : True

```

ExternalDsnMaxMessageAttachSize	: 10 MB (10,485,760 bytes)
ExternalDsnReportingAuthority	:
ExternalDsnSendHtml	: True
ExternalPostmasterAddress	: postmaster@company.com
GenerateCopyOfDSNFor	: {}
HygieneSuite	: Standard
InternalDelayDsnEnabled	: True
InternalDsnDefaultLanguage	:
InternalDsnLanguageDetectionEnabled	: True
InternalDsnMaxMessageAttachSize	: 10 MB (10,485,760 bytes)
InternalDsnReportingAuthority	:
InternalDsnSendHtml	: True
InternalSMTPServers	: {127.0.0.1}
JournalingReportNdrTo	: <>
LegacyJournalingMigrationEnabled	: False
LegacyArchiveJournalingEnabled	: False
LegacyArchiveLiveJournalingEnabled	: False
RedirectUnprovisionedUserMessagesForLegacyArchiveJournaling	: False
RedirectDLMessagesForLegacyArchiveJournaling	: False
MaxDumpsterSizePerDatabase	: 18 MB (18,874,368 bytes)
MaxDumpsterTime	: 7:00:00:00
MaxReceiveSize	: Unlimited
MaxRecipientEnvelopeLimit	: 5000
MaxRetriesForLocalSiteShadow	: 2
MaxRetriesForRemoteSiteShadow	: 4
MaxSendSize	: Unlimited
MigrationEnabled	: False
OpenDomainRoutingEnabled	: False
RejectMessageOnShadowFailure	: False
Rfc2231EncodingEnabled	: False
SafetyNetHoldTime	: 7:00:00:00
ShadowHeartbeatFrequency	: 00:02:00
ShadowMessageAutoDiscardInterval	: 2:00:00:00
ShadowMessagePreferenceSetting	: PreferRemote
ShadowRedundancyEnabled	: True
ShadowResubmitTimeSpan	: 03:00:00
SupervisionTags	: {Reject, Allow}
TLSReceiveDomainSecureList	: {}
TLSsendDomainSecureList	: {}
VerifySecureSubmitEnabled	: False
VoicemailJournalingEnabled	: True
HeaderPromotionModeSetting	: NoCreate
Xexch50Enabled	: True

7. Configured Transport Rules. Unused rules were removed and there are now zero (0) rules on the server.
8. We added the server license key for the Exchange 2016 Server
9. We changed the default Transport Queue Paths:
  - a. Message Tracking Log Path: D:\Exchange Transport\Logs\MessageTracking
  - b. Conectivity Log Path: D:\Exchange Transport\Logs\Hub\Connectivity
  - c. Protocol Log Send: D:\Exchange Transport\Logs\Hub\ProtocolLog\SmtptSend
  - d. Protocol Log Receive: D:\Exchange Transport\Logs\Hub\ProtocolLog\SmtptReceive

10. We set Outlook Anywhere settings:

a. Set-OutlookAnywhere -Identity "Server\Rpc (Default Web Site)" - InternalHostname remote.company.com -InternalClientsRequireSsl \$True

b. Final Configuration:

```

RunspaceId      : b0518f69-ae20-4601-8245-5139af2d46cd
ServerName      : SERVER
SSLOffloading   : True
ExternalHostname : remote.company.com
InternalHostname : remote.company.com
ExternalClientAuthenticationMethod : Negotiate
InternalClientAuthenticationMethod : Ntlm
IISAuthenticationMethods : {Basic, Ntlm, Negotiate}
XropUrl        :
ExternalClientsRequireSsl : True
InternalClientsRequireSsl : True
MetabasePath   : IIS://Server.company.local/W3SVC/1/ROOT/Rpc
Path           : C:\Program Files\Microsoft\Exchange
Server\V15\FrontEnd\HttpProxy\rpc
ExtendedProtectionTokenChecking : None
ExtendedProtectionFlags : {}
ExtendedProtectionSPNList : {}
AdminDisplayVersion : Version 15.1 (Build 1713.5)
Server          : SERVER
AdminDisplayName :
ExchangeVersion : 0.20 (15.0.0.0)
Name            : Rpc (Default Web Site)
DistinguishedName : CN=Rpc (Default Web
Site),CN=HTTP,CN=Protocols,CN=SERVER,CN=Servers,CN=Exchange
Administrative Group (FYDIBOHF23SPDLT),CN=Administrative
Groups,CN=First
Organization,CN=Microsoft
Exchange,CN=Services,CN=Configuration,DC=company,DC=local
Identity       : SERVER\Rpc (Default Web Site)
Guid           : c4b3ecf9-6a81-4cc1-9273-907eae04bde0
ObjectCategory : company.local/Configuration/Schema/ms-Exch-Rpc-Http-
Virtual-Directory
ObjectClass    : {top, msExchVirtualDirectory,
msExchRpcHttpVirtualDirectory}
WhenChanged   : 4/12/2019 8:08:40 PM
WhenCreated   : 3/25/2019 10:14:45 PM
WhenChangedUTC : 4/13/2019 3:08:40 AM
WhenCreatedUTC : 3/26/2019 5:14:45 AM
OrganizationId :
Id            : SERVER\Rpc (Default Web Site)
OriginatingServer : Server.company.local
IsValid       : True
ObjectState   : Changed
  
```

**Procedural Objectives – Move all mailboxes to Exchange 2016**

The following steps were performed to complete this task:

1. Move the user mailboxes

- a. get-mailbox -Database "Mailbox Database" | New-MoveRequest - BatchName "Main Mailbox Moves 04-12-19 08:12 PM" -TargetDatabase DB01 -AllowLargeItems -AcceptLargeDataLoss -BadItemLimit 1000 - Confirm:\$False
- b. get-mailbox -Archive -Database "Mailbox Database" | New-MoveRequest - BatchName "Archive Mailbox Moves 04-12-19 08:12 PM"-TargetDatabase DB01 -AllowLargeItems -AcceptLargeDataLoss -BadItemLimit 1000 - Confirm:\$False

2. Move System Mailboxes

- a. get-mailbox -Arbitration -Database "Mailbox Database" | New-MoveRequest -BatchName "Arbitration Mailbox Moves 04-12-19 08:12PM" -TargetDatabase DB01 -AllowLargeItems -AcceptLargeDataLoss - BadItemLimit 1000 -Confirm:\$False
- b. get-mailbox -Monitoring -Database "Mailbox Database" | New-MoveRequest -BatchName "System Mailbox Moves 04-12-19 08:12 PM" - TargetDatabase DB01 -AllowLargeItems -AcceptLargeDataLoss - BadItemLimit 1000 -Confirm:\$False

3. Confirmed Moves were completed successfully:

```
[PS] C:\Windows\system32>Get-MoveRequest | Get-MoveRequestStatistics | ft -a -wr
```

DisplayName	StatusDetail	TotalMailboxSize	TotalArchiveSize
PercentComplete			
Administrator	Completed	57.58 KB (58,966 bytes)	100
Admin	Completed	661.2 MB (693,310,606 bytes)	100
Andy	Completed	6.544 GB (7,026,170,240 bytes)	100
Chris	Completed	21.33 GB (22,901,190,830 bytes)	100
Ashley	Completed	5.562 GB (5,972,452,699 bytes)	100
Cindy	Completed	4.524 GB (4,857,969,174 bytes)	100
Jan	Completed	3.297 GB (3,540,009,220 bytes)	100
Microsoft Exchange Federation Mailbox	Completed	0 B (0 bytes)	100
Microsoft Exchange Approval Assistant	Completed	0 B (0 bytes)	100
Microsoft Exchange	Completed	3.508 MB (3,678,444 bytes)	100
Discovery Search Mailbox	Completed	916 B (916 bytes)	100
Christina	Completed	11.92 GB (12,802,473,272 bytes)	100
Billing	Completed	1.296 GB (1,391,780,989 bytes)	100
Bradley	Completed	2.975 GB (3,193,918,559 bytes)	100
Josh	Completed	2.704 GB (2,903,395,373 bytes)	100
Service Truck	Completed	20.11 KB (20,594 bytes)	100
Amada	Completed	635.6 MB (666,475,391 bytes)	100
Harry	Completed	921.4 MB (966,204,501 bytes)	100
Alfredo	Completed	882.7 MB (925,619,126 bytes)	100
Jazmin	Completed	553.9 MB (580,779,282 bytes)	100
Matthew	Completed	121 MB (126,925,199 bytes)	100
HR	Completed	15.48 MB (16,232,207 bytes)	100
Loree	Completed	1.346 GB (1,445,379,201 bytes)	100
Candice	Completed	1.683 GB (1,807,016,577 bytes)	100
Darryl	Completed	161.9 MB (169,787,969 bytes)	100



## Procedural Objectives – Bring Exchange 2016 online/Decommission Exchange 2010

The following steps were performed to complete this task:

1. Reconfigured Internal DNS to point all Exchange A Records from 2010 to 2016
2. Configured New Certificate with the following SAN names:
  - a. company.com
  - b. autodiscover.company.com
  - c. mail.company.com
  - d. autodiscover.company.com
  - e. remote.company.com

3. Installed the New Certificate on the Exchange 2016 Server

**NOTE: There were issues with the re-key of the certificate and installation. We had to remove the old SAN certificate along with the Exchange Services and revoke that old certificate. We then were able to install the new certificate successfully on the Exchange 2016 server.**

4. We next configured the firewall to point all services (SMTP, IIS, OWA, ECP, EWS, ActiveSync) to the new Exchange 2016 server.
5. We next added external DNS A records for company.com, mail.company.com, and autodiscover.company.com to point to the External IP of the firewall.
6. We next removed the old databases from the Exchange 2010 server. This required going into ADSI edit and forcibly removing the Public Folder Database. The mailbox database removed without error.
7. We next removed Exchange 2010 from the Send connectors making Exchange 2016 the primary for all transport traffic.
8. We next removed the OAB listing Exchange 2010 from the environment.

```
[PS] C:\Windows\system32>Get-OfflineAddressBook | ft -a -wr
```

Name	Versions	AddressLists
Default Offline Address Book	{Version3, Version4}	{\Default Global Address List}
Default Offline Address Book (Ex2013)	{Version4}	{\Default Global Address List}

```
[PS] C:\Windows\system32>Get-OfflineAddressBook "Default Offline Address Book" | Remove-OfflineAddressBook
```

9. We then ran the uninstall for Exchange 2010 and successfully removed Exchange 2010 from the environment.

### **Procedural Objectives – Testing Phase for Client Connectivity**

The following was performed to complete this task:

1. Outlook Connectivity Internal Test
  - a. Result: Success
2. Outlook Connectivity External Test
  - a. Result: Success
3. ActiveSync Connectivity Internal Test
  - a. Result: Success
4. ActiveSync Connectivity External Test
  - a. Result: Success
5. OWA/ECP Testing External and Internal
  - a. Result: Success

### **Procedural Objectives – Additional Exchange Environment Customization**

The following was performed to complete this task:

1. Reconfigured E-Mail Address Policy to include all authoritative domains and set the primary email address to [alias@company.com](mailto:alias@company.com)
2. Added company.com to the internal DNS servers as an authoritative zone.
  - a. Added mail.company.com A record to point to Exchange 2016
3. Added alternative UPN suffixes @company.com and @company.com in AD Domains and Trusts so that those UPN suffixes for SSO could be used with their accounts.
4. Configured IIS for http to https redirection for OWA and other Exchange Services
5. Tested all services after customization was completed.
  - a. Result: Success

## **4. Conclusion**

The preceding documentation has been provided as a tool to help explain the configuration and implementation of Exchange 2016 from Exchange 2010 along with the migration of all mailboxes contained within the client messaging environment. The goal of the project was to move all the mailboxes to Exchange 2016 and decommission Exchange 2010 from the environment in an effort to move the environment off of Small Business Server. The above should fulfill the Requirements provisioned my client to implement those goals. Please know that the client is responsible for the Maintenance and Configuration or any changes made to the environment after the completion of



the project. I will be happy to answer any questions pertaining to the scope of work presented in this project. Thank you and we hope to continue working with you in the future.

CONTACT INFORMATION

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## 5. ADDENDUM

Some further customization was performed in the client environment. This addendum documents those configuration changes that were performed.

### Additional Customization - Application Relay Connector Installation

I configured a Receive Connector to serve as an application relay for an internal application to have the ability to email customers through the Exchange Server Environment.

The following was performed to complete this task:

1. Configure the Receive Connector
  - i. Name: Application Relay
  - ii. Accept connection from following server: 192.168.100.9
  - iii. Anonymous Connections: Allow
  - iv. Start TLS
2. Ran a script to set the connector to relay to external recipients:

```
[PS] C:\Windows\system32>set-location $exscripts
[PS] C:\Program Files\Microsoft\Exchange Server\V15\scripts>.\Toggle-ExternalRelayReceiveConnectors.ps1
```

Toggle External Relay

```
1 - SERVER\Application Relay
2 - SERVER\Client Frontend SERVER
3 - SERVER\Default Frontend SERVER
4 - SERVER\Outbound Proxy Frontend SERVER
X - Exit
```

```
Which Receive Connector to toggle: 1
Processing: SERVER\Application Relay
Turning external relay ON
```

Identity	User	Deny	Inherited
SERVER\applicatio...	NT AUTHORITY\ANON...	False	False

### 3. Final Connector Settings:

```
[PS] C:\Program Files\Microsoft\Exchange Server\V15\scripts>Get-ReceiveConnector -Identity "SERVER\Application Relay" | fl
RunspaceId          : 77084cd8-6df7-4e64-9606-6cad859fe2e8
AuthMechanism       : Tls
Banner              :
BinaryMimeEnabled   : True
Bindings            : {0.0.0.0:25}
ChunkingEnabled     : True
DefaultDomain       :
DeliveryStatusNotificationEnabled : True
EightBitMimeEnabled : True
SmtptUtf8Enabled    : True
BareLinefeedRejectionEnabled : False
DomainSecureEnabled : False
```

```

EnhancedStatusCodesEnabled      : True
LongAddressesEnabled            : False
OrarEnabled                     : False
SuppressXAnonymousTls         : False
ProxyEnabled                    : False
AdvertiseClientSettings        : False
Fqdn                            : mail.company.com
ServiceDiscoveryFqdn           :
TlsCertificateName              :
Comment                          :
Enabled                          : True
ConnectionTimeout               : 00:10:00
ConnectionInactivityTimeout     : 00:05:00
MessageRateLimit                : Unlimited
MessageRateSource               : IPAddress
MaxInboundConnection           : 5000
MaxInboundConnectionPerSource  : 20
MaxInboundConnectionPercentagePerSource : 2
MaxHeaderSize                   : 256 KB (262,144 bytes)
MaxHopCount                     : 60
MaxLocalHopCount                : 12
MaxLogonFailures                : 3
MaxMessageSize                  : 36 MB (37,748,736 bytes)
MaxProtocolErrors               : 5
MaxRecipientsPerMessage        : 200
PermissionGroups                 : AnonymousUsers, Custom
PipeliningEnabled               : True
ProtocolLoggingLevel            : None
RemoteIPRanges                  : {192.168.100.9}
RequireEHLODomain               : False
RequireTLS                       : False
EnableAuthGSSAPI                : False
ExtendedProtectionPolicy        : None
LiveCredentialEnabled           : False
TlsDomainCapabilities            : {}
Server                           : SERVER
TransportRole                    : FrontendTransport
RejectReservedTopLevelRecipientDomains : False
RejectReservedSecondLevelRecipientDomains : False
RejectSingleLabelRecipientDomains : False
AcceptConsumerMail              : False
SizeEnabled                      : Enabled
TarpitInterval                  : 00:00:05
AuthTarpitInterval              : 00:00:05
MaxAcknowledgementDelay         : 00:00:30
AdminDisplayName                 :
ExchangeVersion                  : 0.1 (8.0.535.0)
Name                             : Application Relay
DistinguishedName                 : CN=Application Relay,CN=SMTP Receive
Connectors,CN=Protocols,CN=SERVER,CN=Servers,CN=Exchange Administrative Group
(FYDIBOHF23SPDLT),CN=Administrative Groups,CN=First
Organization,CN=Microsoft        Exchange,CN=Services,CN=Configuration,DC=company,DC=local
Identity                          : SERVER\Application Relay
Guid                              : 479e6d5b-7461-4cdf-88fd-8dcce0da1eb4
ObjectCategory                    : company.local/Configuration/Schema/ms-Exch-Smtp-Receive-Connector
ObjectClass                       : {top, msExchSmtpReceiveConnector}

```

WhenChanged	: 4/23/2019 8:13:19 AM
WhenCreated	: 4/23/2019 8:04:24 AM
WhenChangedUTC	: 4/23/2019 3:13:19 PM
WhenCreatedUTC	: 4/23/2019 3:04:24 PM
OrganizationId	:
Id	: SERVER\Application Relay
OriginatingServer	: Server.company.local
IsValid	: True
ObjectState	: Unchanged